

Field Medical Readiness Badge (FMRB) Frequently Asked Questions (FAQs)

What are the qualifications to be eligible for an FMRB?

- Please see CCMIS, under “RDB” section for webpage specific for [FMRB requirements](#).
- Eligibility status will update and display on the 1st of each month in RDB Self Service, under “Certification and Training” section (see #3 FMRB).

How do I apply for the FMRB?

- RDB Self Service will automatically identify officers as “Eligible” if they preliminary meet all FMRB eligibility requirements, and the Readiness team will proceed with administrative checks. Quarterly FMRB eligibility reports are generated in the first week of January, April, July, and October.

Why are courses and/or content not updated on Responder e-Learn?

- Responder e-Learn is managed by ASPR in collaboration with CCHQ to provide trainings/courses for FMRB eligibility purposes. CCHQ has no operational control of the system, nor do we have visibility when updates will occur. Therefore, we advise officers to save all certificates of completion from Responder e-Learn for their records, as well as any supplemental material that they might like for reference, as needed. Continue to complete the courses as they are currently available.

How do I access the systems used to complete the FMRB specific training courses?

- Responder e-Learn: <https://respondere-learn.hhs.gov/>
- FEMA Emergency Management Institute: <https://training.fema.gov/emi.aspx>

I forgot my login or password to Responder e-Learn to access the courses. Who can assist me?

- Visit the Responder e-Learn website: <https://respondere-learn.hhs.gov/>
 - Utilize the “Forgotten your username or password?” option, additional technical support is available from NDMSHelpdesk@hhs.gov or 855-423-2222.

Some of the Responder e-Learn training module video files do not work; what do I do?

- Flash content (.swf files) is currently unavailable. It is a known issue that Adobe stopped supporting the Flash Player as of December 31, 2020. Please do your best to complete the required trainings for which you are encountering problems by using the supplemental documents and notes from the course.
- For any other technical issues with the Responder e-Learn courses, please contact NDMS Help Desk.

I have questions about FEMA’s Independent Study Courses. Where can I receive assistance?

- FEMA technical support may be found on the Independent Study Program (IS) page: <https://training.fema.gov/is/>.

I previously completed the four (4) FEMA training courses but no longer have my Student Identification Number (SID). Where do I go for assistance?

- Please review the FEMA FAQs (<https://cdp.dhs.gov/femasid>).

Do I need to submit training certificates as proof of completing the training modules?

- **Yes.** All training certificates must be individually saved from the respective sites then uploaded directly into eDOC-U, Document Category “Readiness”, Document Type “Training”. Upload each certificate individually under the corresponding course name.
- Do not email the Certificates of Completion to CCHQ; we do not have the ability to upload them on behalf of officers.
- In Responder e-Learn, go to “My Records” and download completed training certificates. FEMA emails the completed course certificates. Save each PDF as the respective course number for ease of identifying the certificate when uploading.
- After uploading into eDOC-U, verify the certificates appear within your eOPF (as PDFs) and are also logged individually with date completed within RDB-Self Service, under “Certification and Training” section.

I have completed my training modules for the FMRB. Why do I not see them listed on RDB Self Service?

- FEMA and Responder e-Learn are non-USPHS training systems, therefore training certificates must be individually uploaded into eDOC-U. Ensure all uploaded courses are listed there and none are missing.

I previously was awarded the FMRB. Do I need to retake any of the training courses?

- Officers previously awarded the FMRB do NOT need to retake any of the training courses to maintain the FMRB. Officers are encouraged to stay up to date with course content when it is updated, but it is not required for FMRB-purposes.

Can I still be considered for the FMRB even though I haven’t yet met the eligibility requirements?

- Officers must meet all eligibility requirements to be considered for the FMRB. Officers may review their eligibility on RDB Self Service.

Does missing Readiness impact FMRB eligibility?

- Officers must maintain Basic Readiness or “Qualified” status for the past 2 years at the time of FMRB eligibility review and continue maintaining “Qualified” readiness through the date that the FMRB is awarded and placed within an officer’s Promotion Information Report (PIR). A lapse in readiness disqualifies an officer from FMRB eligibility and they will be removed from review.
- It is the individual officer’s responsibility to review their historic readiness within RDB Self Service under the “Readiness Information” section and be aware of any lapse in readiness.

If I meet all of the other requirements, may I redo my APFT to try to obtain an “Excellent” level so that I qualify for the FMRB?

- Yes, officers may train and redo their APFT. Officers must achieve and maintain an overall APFT level of “Excellent” or greater on the APFT throughout the entire FMRB eligibility and awarding period.

What if my CCHQ deployment credit is not showing up in RDB Self-Service and FMRB section displays “No deployments”?

- Officers who have deployed at least 7 days via a CCHQ managed deployment may not see this data recorded in RDB Self Service. If this is the only item you’re missing, rest assured RDB maintains internal documentation of CCHQ sponsored deployments and will utilize this documentation to cross reference and confirm deployments for FMRB eligibility purposes.

Do agency response efforts or “deployment” count towards FMRB eligibility?

- No. At this time, agency responses or “deployments” are not approved for FMRB eligibility purposes.

Would you explain the 3-year eligibility requirements?

- The FMRB Responder e-Learn trainings must be completed no earlier than three years (36 months) prior to the review of the officer’s file for FMRB eligibility.
 - The initial 8 “Basic Readiness” Responder e-Learn courses completed do not need to be retaken.
- Officers must stay current with FEMA Incident Command System (ICS) content updates. **If you’re working to obtain your FMRB and your FEMA training certificates are outdated, please retake the required courses.**
 - Refer to the following websites for the most recent courses (with recent renewal dates):
 - [IS-100.C: Introduction to Incident Command System](#)
 - [IS-200.C: Basic Incident Command System for Initial Response](#)
 - [IS-700.B: An Introduction to the National Incident Management System \(NIMS\)](#)
 - [IS-800.D: National Response Framework \(NRF\). An Introduction](#)
- If a training is outdated, it must be retaken, and training certificates individually re-uploaded to eDOC-U to replace the previously dated course(s).
- Officers must deploy for a minimum of **7 cumulative days** within the last three years (36 months) prior to the review of the officer’s file for FMRB eligibility. Deployment days may be accumulated from one or more deployments.

Do I need to notify RDB that I have completed all FMRB requirements to ensure I will be reviewed next quarter?

- No. The system auto-checks eligibility criteria. Check RDB Self Service, FMRB eligibility section. If it shows a status of “eligible”, officers will automatically be included in our next quarterly review report.
- If officers are missing multiple items, they will not be reviewed by our team. For any specific questions or concerns as they may apply to an officer’s individual record, please reach out to the readiness team: PHSReadiness@hhs.gov.

If I meet the eligibility requirements for FMRB, can I wear the FMRB and/or list it on my Curriculum Vitae (CV)?

- No, the badge may only be worn after the FMRB has been awarded to the officer and it is posted in an officer’s PIR.

How long does it take to be awarded the FMRB?

- The FMRB review is a manual, multi-month process, that involves various departments. This process may take 6+ months before an officer is successfully awarded the badge. RDB does notify officers collectively once the FMRB is awarded and placed in an officer’s individual PIR.

Who do I contact with FMRB specific questions?

- Officers should review the FMRB webpage on CCMIS first, then thoroughly review this FAQ prior to reaching out to RDB team directly.
- For further concerns, please contact the Readiness team at PHSReadiness@hhs.gov.